

E2E Visibility & Traceability Enabled by Global Data Standards

USAID GLOBAL HEALTH SUPPLY CHAIN PROGRAM

Procurement and Supply Management

Kaitlyn Roche, Team Lead – Global Standards

MIS Deep Dive

Wednesday, 11 July 2018

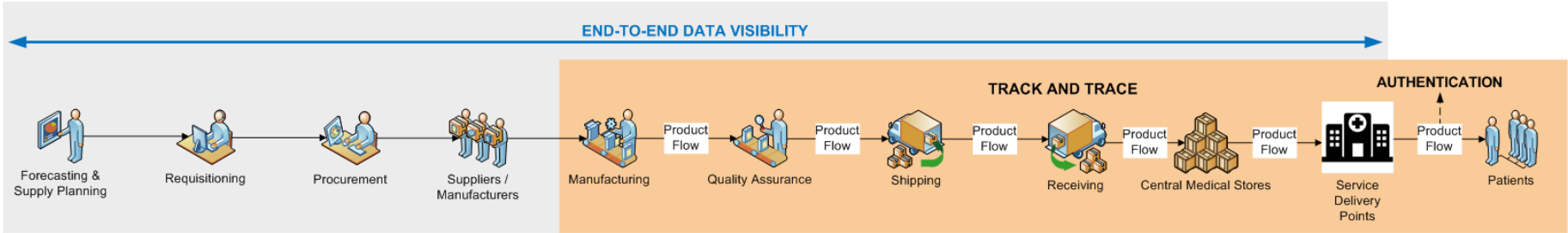


Challenges

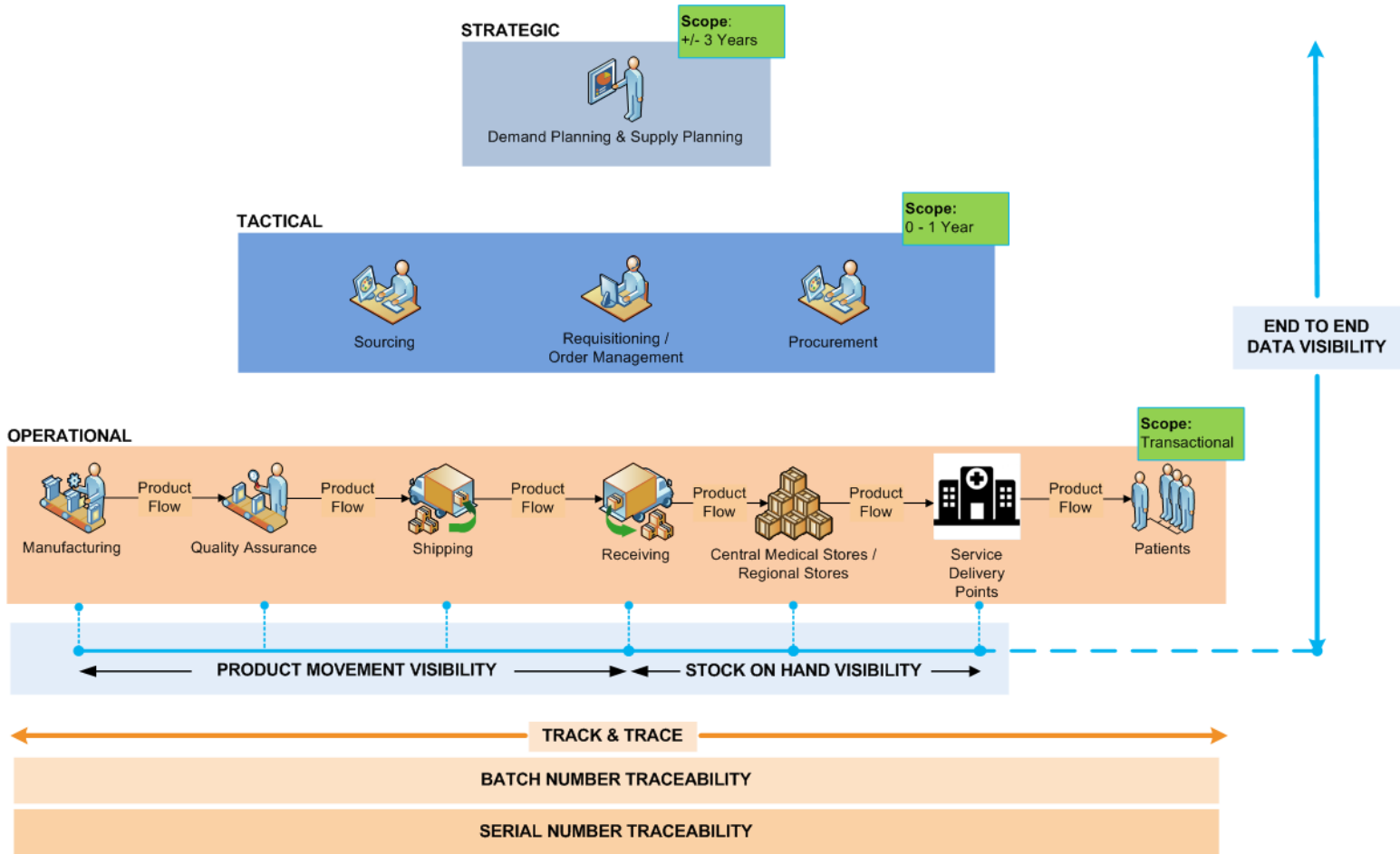
Major challenges are facing the current country supply chain information systems implementation:

- Master Data Management
- Data Quality
- Interoperability

There is a need for a new foundation to achieve end-to-end data visibility or track and trace.



| | End to End Data Visibility | Track and Trace |
|-----------------|---|---|
| Objective | <ul style="list-style-type: none"> • Visibility of data from planning till delivery of products/commodities <ul style="list-style-type: none"> ✓ to enhance decision making • Monitor execution <ul style="list-style-type: none"> ✓ to guide every task and manage supply chain exceptions | <ul style="list-style-type: none"> • Tracking movement of products across supply chain <ul style="list-style-type: none"> ✓ to improve supply chain efficiency. • Tracing where products came from and where they went to <ul style="list-style-type: none"> ✓ to facilitate product recalls & patient safety • Authentication of products <ul style="list-style-type: none"> ✓ to remove counterfeit & improve patient safety |
| Scope | <ul style="list-style-type: none"> • Strategic, Tactical & Operational • Processes & data related to supply chain planning, order management as well as physical product movements | <ul style="list-style-type: none"> • Operational/Transactional • Processes & data related to physical product movements |
| Level of Detail | <ul style="list-style-type: none"> • Data aggregated at product level | <ul style="list-style-type: none"> • Data at Trade item level, batch level & serial number level |
| Benefits | <ul style="list-style-type: none"> • Manage supply chain exceptions such as delays, stock outs & demand fluctuations • Facilitate better decision making around supply planning • Better coordination across supply chain enabling efficient allocation of resources | <ul style="list-style-type: none"> • Ability to locate products accurately through different stages of supply chain • Improved Patient safety • Elimination of counterfeit products • Ability to recall products effectively |



How are global standards relevant?



- National identification and classification structures do exist, but to interact with external trading partners (e.g. manufacturers, distributors, procurement agents, donors, export clients) you need to speak a common language
- Within a country, global standards enable interoperability across disparate systems in a given sector by having one reference code to associate items or products across different stakeholder groups.

GS1 – an international standards organization



1 million

over 1 million
companies globally
use GS1 standards

150 countries

25 industries served
across 150 countries

6 billion

Barcodes scanned
more than 6 billion
times per day
globally

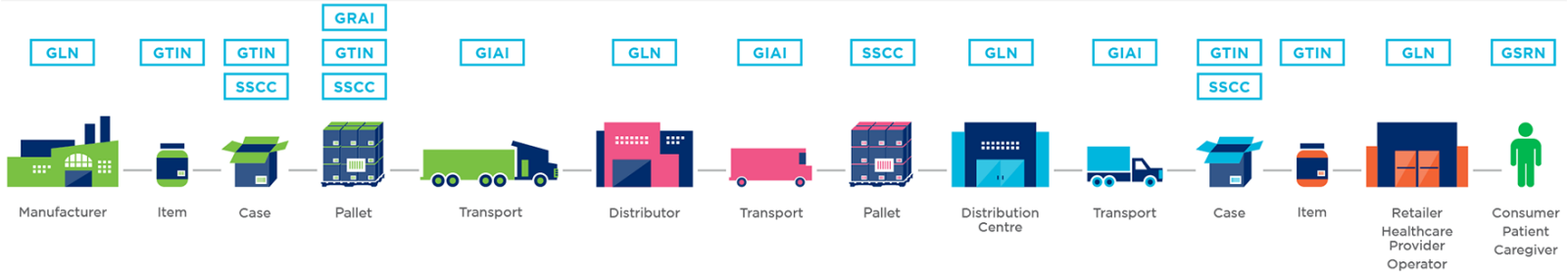
112 MOs

112 Member
Organisations
around the world

GS1 is a system of standards that provides a foundation for interoperability

Identify: GS1 Standards for Identification

GLN Global Location Number GTIN Global Trade Item Number SSCC Serial Shipping Container Code GRAI Global Returnable Asset Identifier GIAI Global Individual Asset Identifier GSRN Global Service Relation Number



Capture: GS1 Standards for Barcodes & EPC/RFID

GS1 Barcodes

GS1 EPC/RFID

EAN/UPC

GS1-128

ITF-14

GS1 DataBar

GS1 DataMatrix

GS1 QR Code

GS1 Composite Barcode

EPC HF Gen 2

EPC UHF Gen 2



Share: GS1 Standards for Data Exchange

Master Data Global Data Synchronisation Network (GDSN)

Transactional Data eCom (EDI)

Event Data EPC Information Services (EPCIS)



Item Master Data

Location Data

Item/Shipment Tracking

Traceability

Product Recall/Withdrawal

Pedigree

Purchase Order/Despatch Advice/Invoice

I. GTIN & GLN via GDSN (Identify)

STRATEGIC

Scope: +/- 3 Years

Demand Planning & Supply Planning

TACTICAL

Scope: 0 - 1 Year

Sourcing Requisitioning / Order Management Procurement

OPERATIONAL

Manufacturing → Quality Assurance → Shipping → Receiving → Central Medical Stores / Regional Stores → Service Delivery Points → Patients

Product Flow

2. Scan Barcodes (Capture)

Scope: Transactional

CENTRALIZED SUPPLY CHAIN DECISION-MAKING

Analytics Engines

E2E Supply Chain Data Integration

END TO END DATA VISIBILITY

3. Interoperability & Data Exchange (Share)

PRODUCT MOVEMENT VISIBILITY

STOCK ON HAND VISIBILITY

TRACK & TRACE

BATCH NUMBER TRACEABILITY

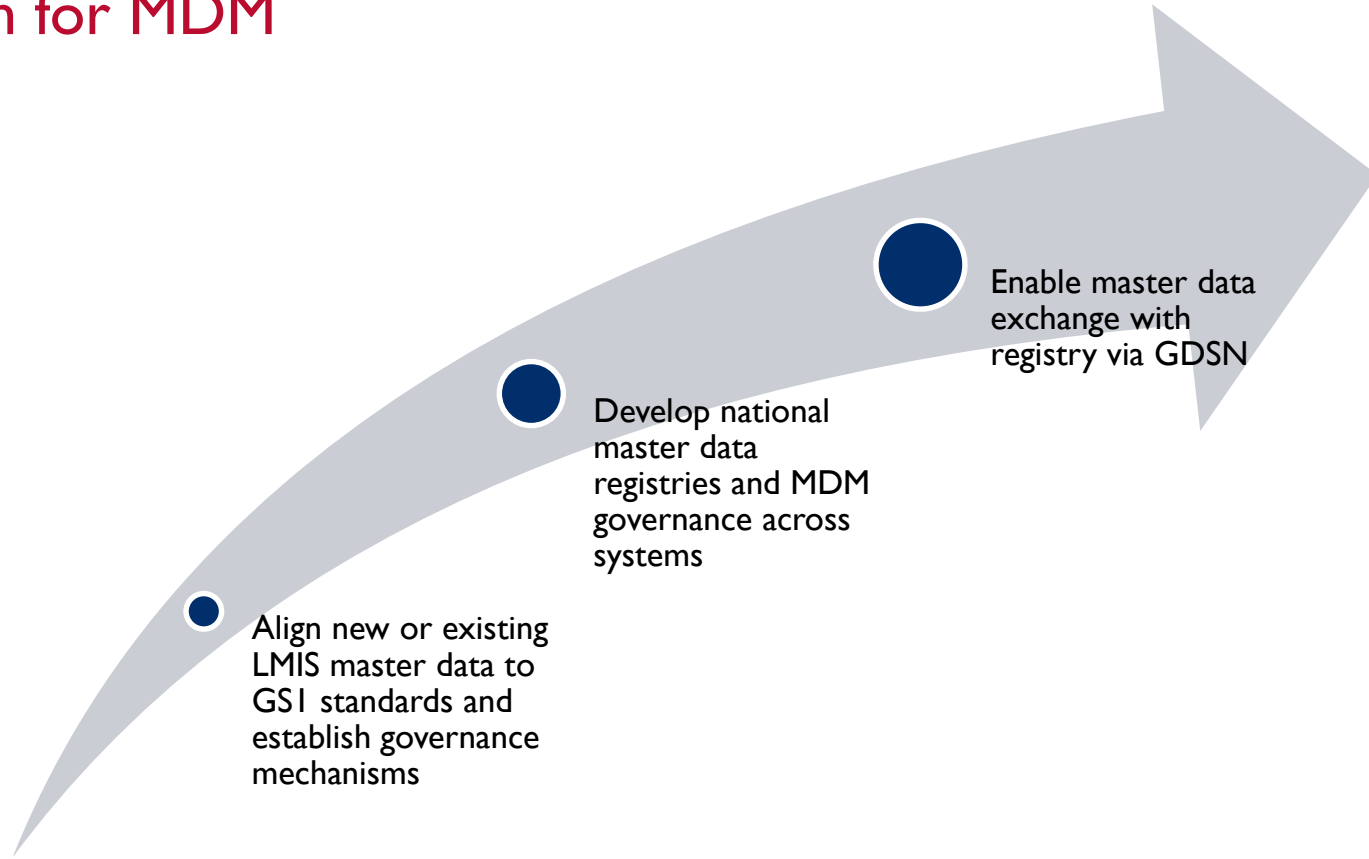
SERIAL NUMBER TRACEABILITY

3. Interoperability & Data Exchange (Share)

4. Address Last Mile Challenge



Vision for MDM



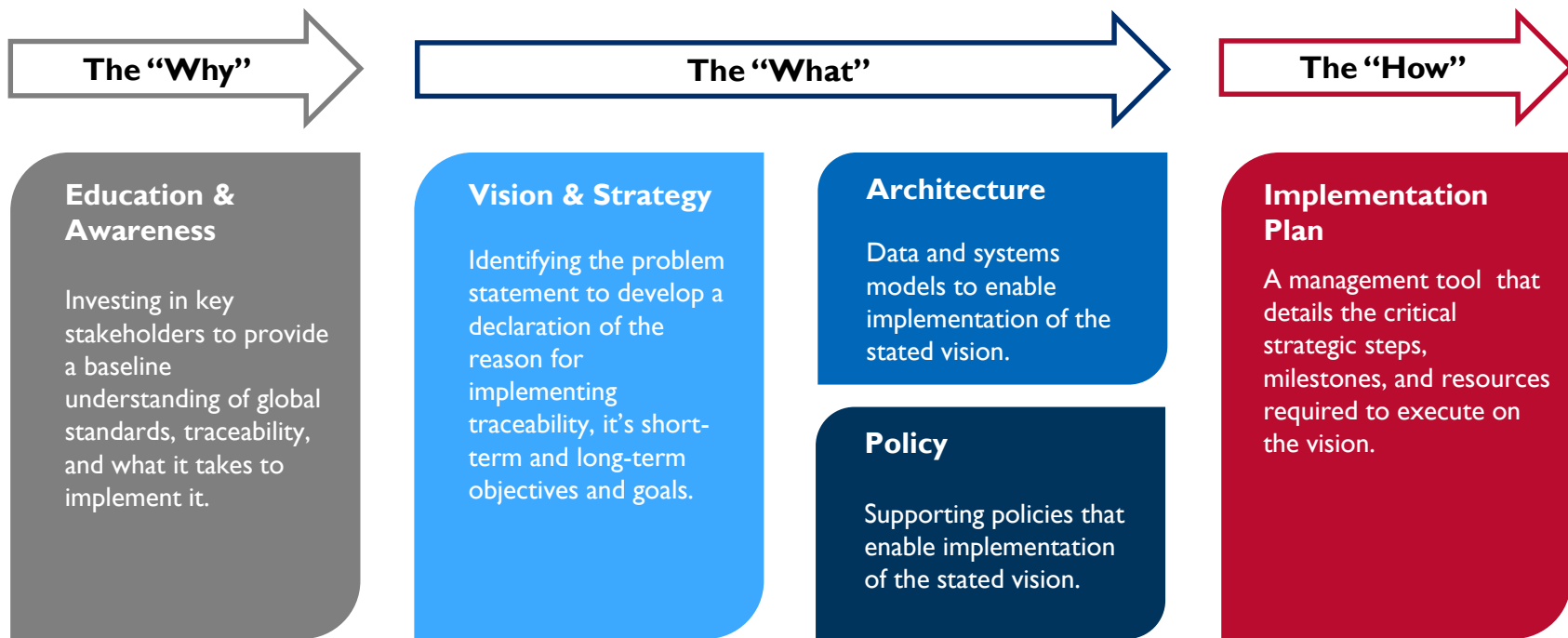
Country Example – Ghana

- **Activity:** Establish national codification mechanism for One Network LMIS implementation
- **Approach:** Use GSI standard as basis for master data requirements
 - GTIN for item identification; GLN for location identification
 - Multiple classification hierarchies for different analytics purposes (UNSPSC, GPC, ATC/DDD)
 - Structure master data around GDSN attribute definitions
- **Progress:** Initial consensus on approach by LMIS subcommittee; attributes for master data defined
- **Next Steps:**
 - Develop the full master data model to be used in implementation
 - Map existing data to new model
 - Formalize MDM governance structure

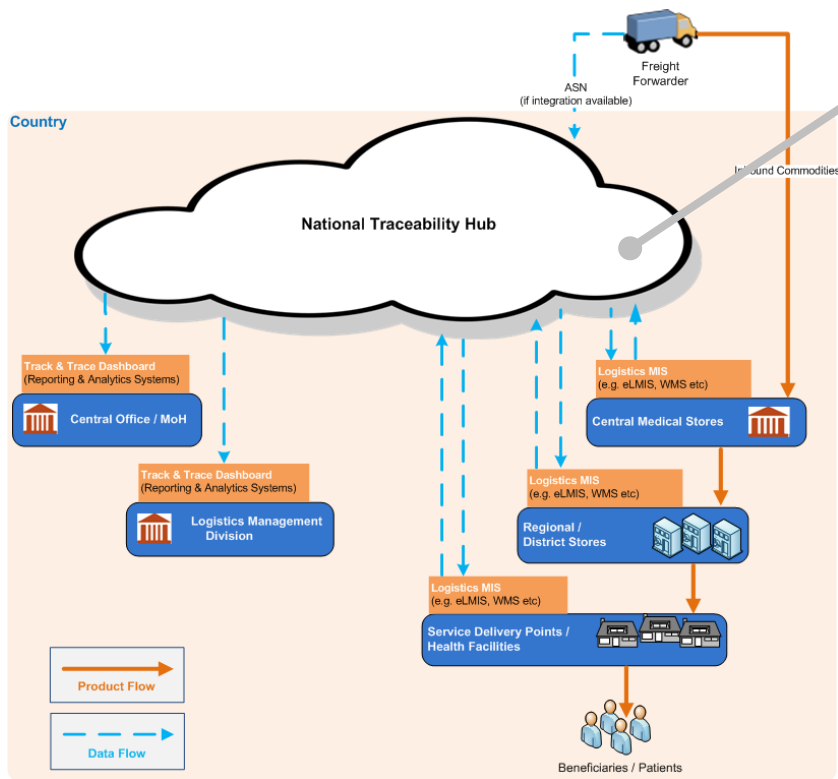
Country Example – Rwanda

- **Activity:** Support MOH to introduce GSI standards to ensure quality of pharmaceuticals
- **Approach:** Co-host *Rwanda Implementation of the GSI Standards* national workshop
 - Day 1: Education and Awareness
 - Day 2: Vision, Strategy, and Near-Term Roadmap Development
 - Focus on governance, regulatory, supply chain operations & systems / technology
- **Progress:** Workshop complete; draft strategy complete and under internal review
- **Next Steps:**
 - Strategy consensus among stakeholders
 - Develop governance / ownership models and costed implementation plan; advocate for & secure resources
 - Traceability model design; complete systems landscape assessment & develop requirements for traceability

Coming Next – Country Implementation Guidance



Example: Centralized Model for Existing Tech Landscape



Batch Level Traceability

Current ERP, LMIS or WMS can be leveraged, if following capabilities exist

- Ability to manage product and facility master data
- Ability to capture batch numbers
- Ability to capture batch level events that move products within facilities in-country

Authentication

Current ERP, LMIS or WMS can be leveraged, if following capabilities exist

- Ability to retain inbound event data as commodities enter the country & the traceability hub
- Ability to validate batch/serial #s against the retained event data

Track and Trace

Current ERP, LMIS or WMS can be leveraged, if following capabilities exist

- Ability to manage product and facility master data
- Ability to capture batch numbers & serial numbers
- Ability to capture serial number level events that move products within facilities in-country

Discussion

- What are complimentary activities across systems strengthening?
- What are complimentary activities across organizations?
- What are ideas and suggestions to build on this approach?