

Mezzanine Overview

For Village Reach Nov 2019



Mezzanine



- Digital Solutions & IoT Company with Shared Value Objective
- Industry Expertise in Health, Agriculture and Last Mile Supply Chain Management
- Network & Implementation Partner Agnostic
- Experience Implementing at Scale in complex, resource limited settings





Mezzanine Impact & Reach

Estimated **62 m lives** positively impacted since 2012, in 7 countries across the continent.

Some of our VGE Clients & Partners -

































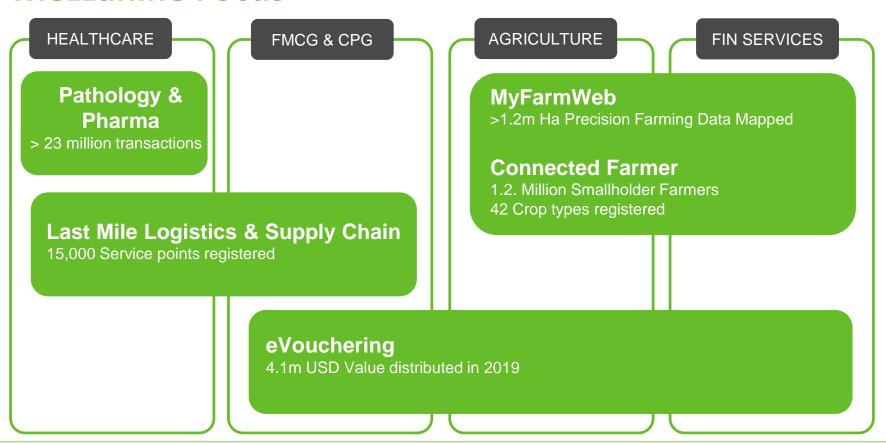








Mezzanine Focus





Mezzanine Approach



- 1. Industry/Vertical/Market specific
- 2. Customer specific
- Products that will reduce inefficiencies and fragmentation, and improve cost-effective service delivery.
- Co-design implementation plans that lead to scale and amplified impact

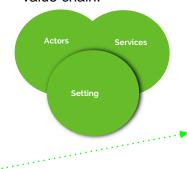


Mezzanine Supporting Digital Transformation

Reliability & Availability: Health services available when and where they are needed

Reporting (Visibility)

Digitising the building blocks that will allow you to build a functional value chain.



Transaction support/enforcement

Digitising the rules that govern the interactions between these building blocks.

What should be available where, to whom, how.

Responsiveness & Cost-effectiveness: The right services provided to the right recipients, at the right cost to the health system.

Transaction optimisation & automation

Can we improve how we deliver these services.

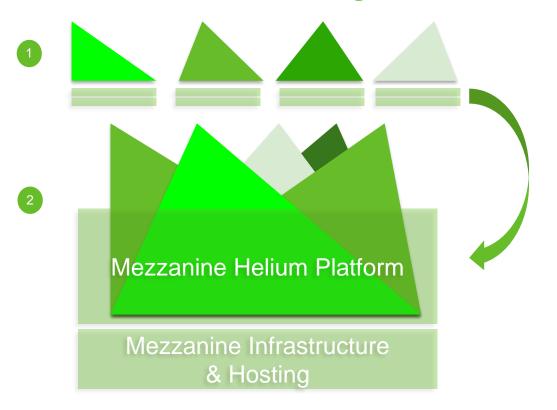
Horizon expansion links between value chains

Can we build links into other services.

Value & criticality of service ·····



Mezzanine Managed Services



- Technology partners often provide bespoke, stand-alone solutions
 - Clients pay for total cost of ownership
 - Fragmented ICT Landscape
 - Poor data portability
 - Poor sustainability
- Software as a Service,
 Platform as a Service and
 Infrastructure as a Service
 result in economies of scale
 for a multi-tenant model.
 - Improved data availability and interoperability
 - Reduced cost per client & improved sustainability



Software as a Service

Software as a Service



- Agile product roadmap governance
- 2. Maintenance and support, 2nd Line
- 3. Platform supporting scalability
- 4. Data security
- 5. Hosting and infrastructure
- 6. Managing APIs
- 7. 2nd Line support
- 8. 99% SLA for availability

Mezzanine provides all products as full Software as a Service offering (SaaS).

Cost:

- Once-off setup fee per new country
- SaaS fee per site, or user or per transaction (depending on model)V
- Variable fees linked to number of integrations or other local requirements.
- Variable fees linked to local connectivity requirements. Where Mezzanine can provide a zero-rated service, this is default.



Mezzanine Analytics



ď	Collection: What data, where, at what frequency, how is it collected
	Storage: Where is it stored, according to what rules & conditions
_	Processing: How is the data processed so that it can be used meaningfully
<u></u>	Exploration & representation: What meaning can be extracted and represented
8	Interpretation: How do users interpret the output reports/representations
+	Action: What actions are taken as a result of the interpretation

Last mile data collection/harvesting, storage and processing. Data orchestration and interoperability.

BI platform with predictive and visual analytics and reports.

Digitised workflow linked to actionable triggers.



Mezzanine Deployment



*	Design: Program/project design – People, policy, process and technology	
	Deployment & Logistics: Getting devices setup and to the end users	
	Training: Ensuring mobile and web users are trained	
***	Project Management: Keeping the project on-time and within budget	
	Support & Maintenance: 1st, 2nd and 3rd line support	
***	User adoption of digital strategy: Monitoring and supporting people	

As the technology partner
Mezzanine can support
Implementation
Partners in all aspects, with details defined by SoW.

Remote support and maintenance linked to technology

