

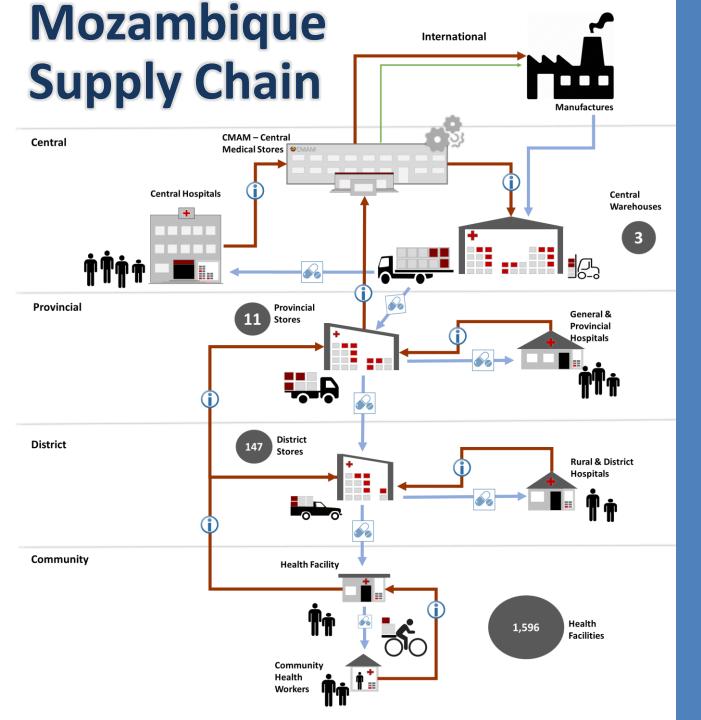
#### MINISTÉRIO DA SAÚDE

#### Central de Medicamentos e Artigos Médicos

Mobile solution for health logistics management information systems in resource-limited settings

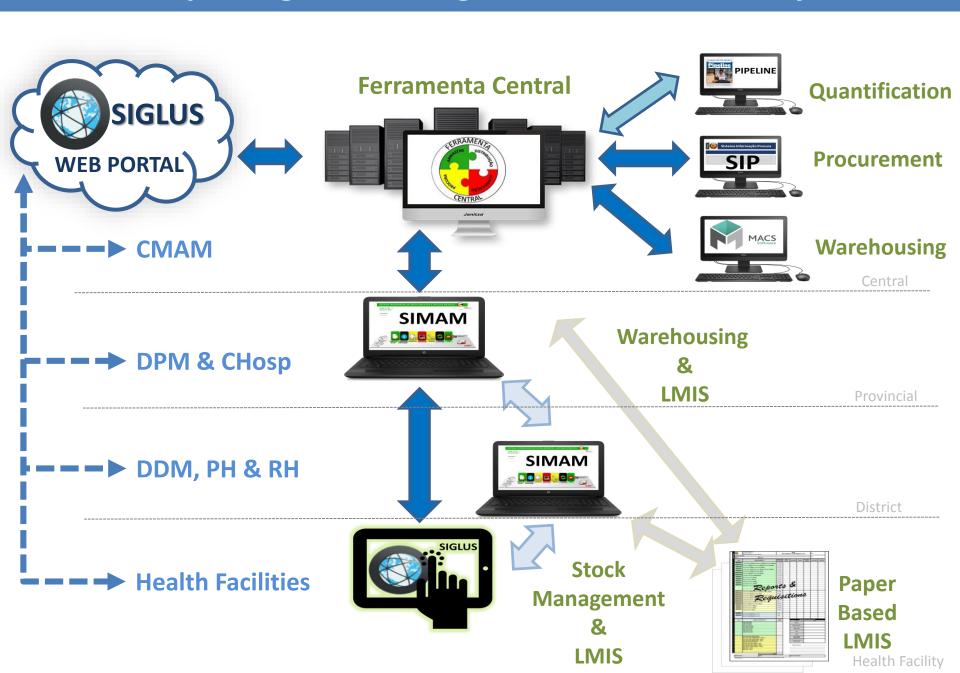


- Located in the Southeast of Africa;
- Total pop 27,128,530;
- Divided into 11 provinces;
- 154 districts;
- 1,596 health facilities (INE-National Institute of Statistics)
- Health facility serves 16,556 pop
- Ratio Doctor per 100,000habitants is 7,6
- Ratio nurse per 100,000habitants is 29,0
- HIV prevalence of 13,2%

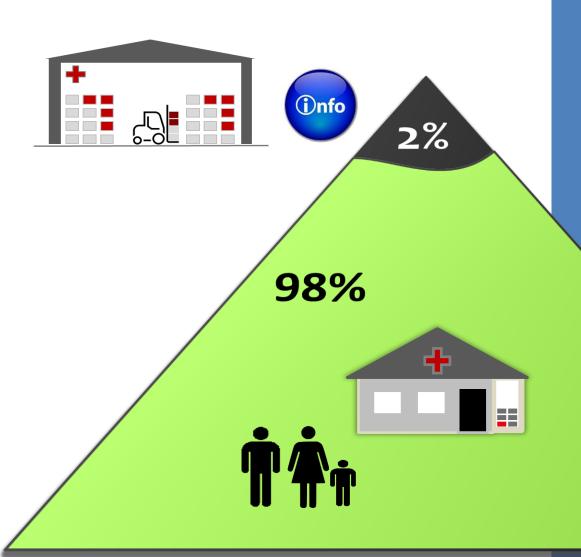


- Supply Chain
   Structured in 4
   levels; plus the
   community
- Central Level
   Central Medical
   Stores & 3
   Regional
   WareHouses
- 11 Provincial WareHouses
- 147 Distric warehouses
- 1.596 Health
   Faclities
- 3.500 plus
   Community health
   workers

#### **Mozambique Logistic Management Information Systems**



# The data gap in supply chain



- Only Central, Provincial and District Warehouses have computerized system.
- Decision makers lack
   visibility over stock
   information in the majority
   of the public health system.
- Majority of the system rely on paper and aggregated data.
- No visibility of the large bottom of the Pyramid -98%
- Missing critical data of accessibility to medicines at Service Delivery Point.

### **Leading changes**

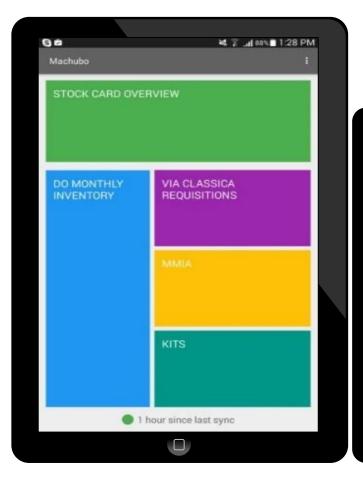
# PELF - 10-year Strategic Plan for Mozambique's Supply Chain

- Address the information gap
- Better inform and extent the data driven decision making.
- Visibility and control through the Supply Chain
- Aligned with PELF central objective of having the product available to those how need.



- This strategy will be delivered by ensuring data exchange/integration across the Supply Chain
- The various system piloted (iDART, CHANNEL, ESMS) for the health facility
- CMAM decided for the most aligned with PELF objectives
- With all the features that were evaluated as necessary from the various system, <u>acknowledging</u> the work and evolvement of other partners in finding the best solution for the gap of visibility at the health facility;

## Mobile solution for impact



Developed and piloted a mobile application for health facility logistics management information system (LMIS) using the **OpenLMIS** platform

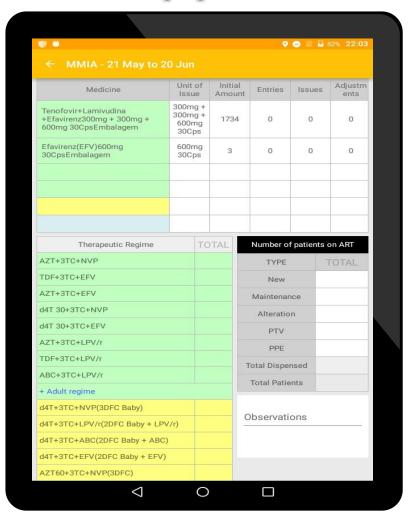


- This work proved the concept for:
- Transactional stockmanagement tool
- Workflow contextualization from an Open Source system
- Health-facility level electronic LMIS solution
- User-accepted Android application on tablets

#### **SIGLUS**

Logistic Management Information System for the Health Facilities

## Characteristics of the solution (1)

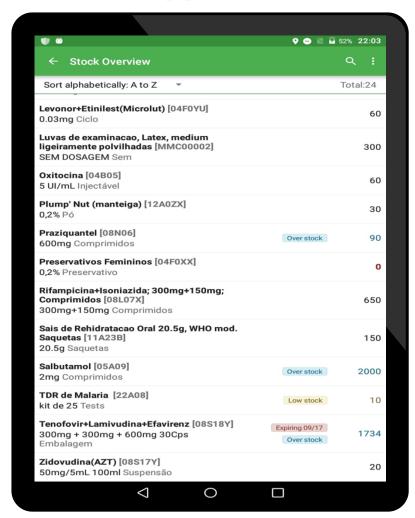


#### **SIGLUS**

Logistic Management Information System for the Health Facilities

- Online/offline functionality with automatic synchronization when mobile signal available
- Transactional workflows (as opposed to a reporting tool), therefore assists healthcare worker with their job
- Automated calculations for requisition process, including suggested reorder amounts to help reduce workload and improve uptake
- Alerts for low stock levels, overstocking, and upcoming expiries
- Lot information permits more granular product management
- Submission process sends requisitions to supply node
- User interface mimics paper forms familiar to healthcare workers to reduce training burden

## Characteristics of the solution (2)

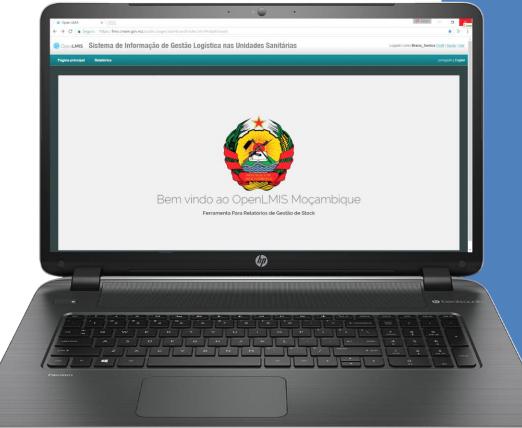


#### **SIGLUS**

Mobile application screen shot

- Searchable/sortable stock on hand product list
- Color coded alerts for over stock and upcoming expiries
- Optimized for 9" tablets
- All Essential Products including
  - Anti Malaria drugs
  - Anti-retroviral
  - Contraceptives
  - Rapid Diagnostic Tests
  - Antibiotics
  - Essential Medicines
  - Key Medical Articles

### Characteristics of the solution (4)



#### **SIGLUS**

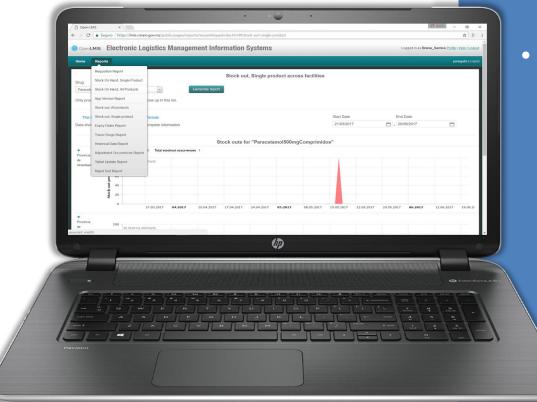
Web Portal

#### Web portal highlights:

- Leverage OpenLMIS

   interface, administrative
   functions and user
   management
- Facility-level and aggregate reports and visualizations
- Data export for further analysis
- Access to all submitted requisitions
  - Tracking of synchronization status and order requisition timeliness
- Customized reports for Mozambique, such as weekly tracer medicine stock-out report

### Characteristics of the solution (3)



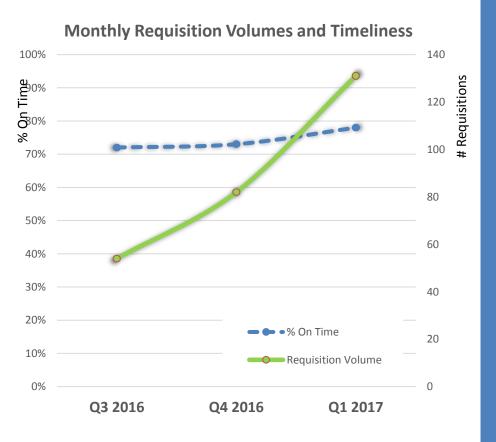
#### Web portal key Reports

- Uses OpenLMIS standard web portal framework
- List of variety of standardized reports
  - ✓ Requisitions
  - ✓ Stock on Hand by product
  - ✓ Stockouts, All product
  - ✓ Expiry Dates
  - ✓ Tracer Drugs
  - ✓ Historical Data
  - Adjustments Occurrences
  - ✓ Rapid Tests Report

#### **SIGLUS**

Web Portal

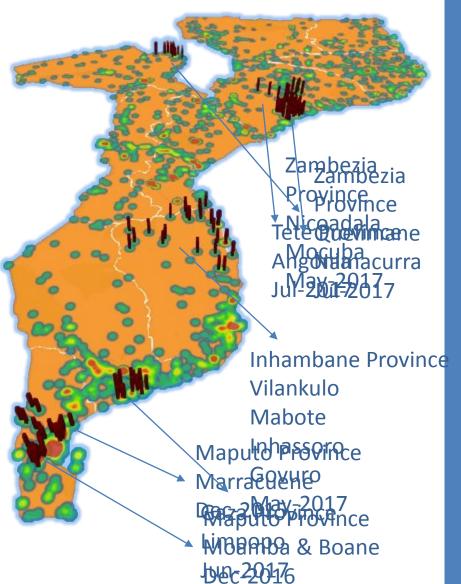
## Moving from Concept to Scale (1)



#### **SIGLUS - Scale Up**

- Transition in early 2017 of the project to CMAM with implementation partners USAID/PSM
- Lead the ongoing enhancement of the solution and its national scale-up with CMAM.
- Scale-up data show transition from 9 pilot sites to 34 implementation sites: the requisition volume increased significantly whilst the % on-time improved

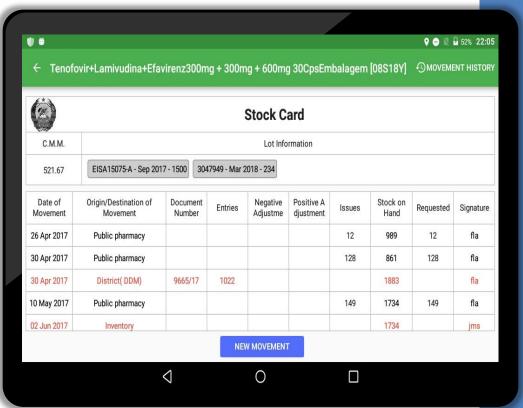
### **Moving from Concept** to Scale (2)



#### **SIGLUS - Current expansion**

- Targeted investment by PSM to achieve geographic diversity in the SIGLUS footprint
- Diverse site selection to garner support from various implementation partners;
- Lessons learned for operationalization at scale;
- Gauge early impact to mobilize further deployment
- 2017 target with PSM funding: reach
   109 strategic sites.
- UNFPA guaranteed electronic equipment and internet bundle for most sites;
- 2018+: wider scale-up leveraging additional funding partners

### **Opportunities**



#### **SIGLUS**

Logistic Management Information System for the Health Facilities

#### **SIGLUS - Opportunities**

- Cultivate OpenLMIS community globally and regionally to ensure support, maintenance.
- Shared investment, Shared benefits (OpenLMIS 3.0) for regional platform.
- Evidence based decision making;
- Interconnectivity with Ferramenta Central & SIMAM
- Support from PEPFAR
   Implementing Partners to
   maintain the scale-up pass

### Scale-up challenges

- Auditability of the system;
- Removing paper based system for processes;
- Ensuring continuous support and accountability of local partners in implementation;
- Ensuring support and scaleup funds by the government;
- Changing from data access to decision-making

- ✓ Approval at the highest government authorities to make an official national system;
- ✓ Involvement of all departments within CMAM in the scale-up process;
- ✓ Involvement of all partners in the implementation
- ✓ Inclusion of internet costs in the local budgets as well as national budget;
- ✓ Leverage local partnership with IS companies to continue support and development of product;



- Beyond the adversities, the country is moving forward and committed to a more efficient supply chain, which is integrated, informed and optimized.
- Commitments of the various partners were the key to the early success of our strategy!
- Experiences from other countries and organizations with the platform and scaleup of same type of technologies are also essential to our success;

#### "Shared Investment with Shared Benefit"















**Thought**Works<sup>®</sup>



